# ZACHARY HAZELL

Network Engineer Manager

Organized, detail-oriented, 'we before me' professional seeking to advance my career in the information technology space. Likes to take initiative, work hard, and is endlessly curious. Desires to work on a collaborative team to put the best ideas together for the company's success.

## CONTACT

Sacramento, CA

+1 (916) 616-5827

zach@zacharyhazell.com

www.zacharyhazell.com

## EDUCATION

**Bachelor of Science**
Network Administration
Western Governors Univ.

**Associates of Science**
CIS - Networking
Sierra College

## SKILLS

### // Professional
Leadership experience
Communication
Collaboration talent
Problem-solving abilities

### // Technical
MCSA Windows Server
Linux+
Linux Network Professional
Project+
Security+
Network+
A+

## WORK EXPERIENCE

### Zippin / Network Engineer Manager

From April 2023 to Current

Managed the network team to increase our network's efficiency by automating repetitive tasks for new stores. Agile project management to continually increase the reliability of operations and technology across 150 stores globally and counting. Met with team on regular basis to ensure projects were on time and resources were available.

- Efficiency of processes has allowed Zippin to deploy new stores quicker, cutting down on overhead costs
- Designed and deployed VLAN in stores for security and flexibility for vendors
- Delegate tasks within team members skill sets
- Central logging for compliance and alerting

### Zippin / Network Engineer

From April 2022 to April 2023

Developed and deployed secure site-to-site connectivity and routing through cloud platforms and store level devices. Deployed network monitoring across 80 global stores to help support team proactively get alerted to resolve issues.

- Documented network requirements including connectivity, HVAC, cable management, racks, hardware and firewall to help smooth out installation and long-term support for clients
- Created internal tools to assist support with metrics on store health and trends

### Placer Superior Court / IT Analyst

From September 2018 to April 2022

Performed professional duties related to the analyzing, troubleshooting, repairing network servers; providing technical support, analysis and training; manage disaster recovery infrastructure; managing court information systems projects; and planning, designing, writing, and proposing difficult and complex systems and procedures to enhance efficiency.

- Microsoft Azure Cloud
- Velocity, JSON, PowerShell
- Journal eCourt Experience (5 Years)

# ZACHARY HAZELL

Network Engineer Manager

## HOBBIES

✈ Traveling

👨‍🍳 Cooking

⚾ Sports

📷 Photography

## FOLLOW ME

Linkedin: zhazell

## WORK EXPERIENCE (CONTINUED)

○ **Placer Superior Court** / IT Specialist

From January 2017 to September 2018

Lead project to on-board 6 California Courts with 200+ users including networking and virtual desktop upgrade and implementations. Court CMS configurations and Audio/Video

- PowerShell
- AD, DFS, DNS, IIS, File Shares, SQL Servers
- Document procedures for technical and non-technical staff
- Server deployment – virtual machines and services

○ **Brown & Brown Insurance** / Regional IT Administrator

From May 2010 to January 2017

West-coast systems administrator. Lead administrator managing ten offices including Active Directory, Exchange, virtualization environments, firewalls and switches.

- PowerShell scripting
- Monthly Sarbanes Oxley Compliance Reports
- 350+ Users and 50+ servers